

PRODUCT WARRANTY

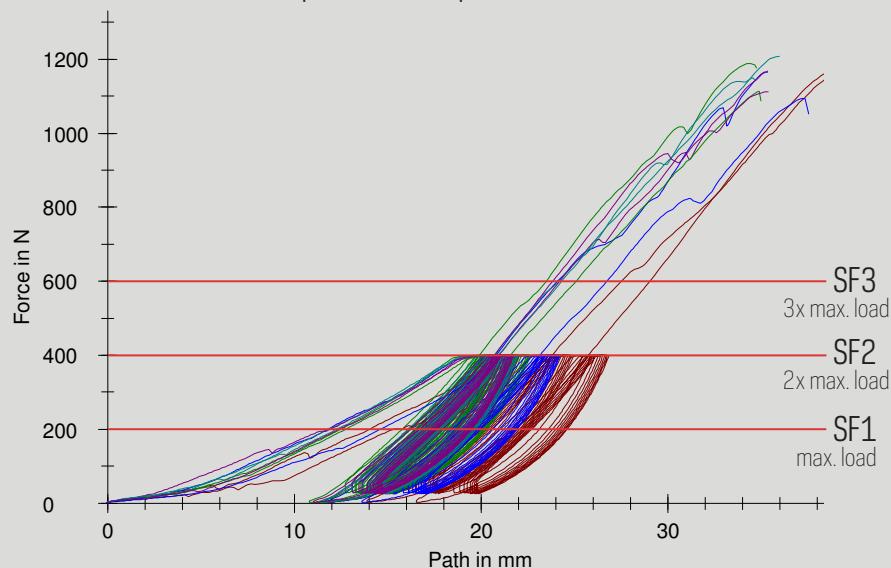


► SAFETY

Artiteq has its own Research & Development department and generally develops all products with a Safety Factor of 3. In terms of products with higher safety risks (f.e. products which hang in open spaces not against walls) or when specific materials are used, this safety factor can even be 5 or higher.



example of Micro Grip test results



► QUALITY CONTROL

Artiteq has its own Quality Control department. Not only does this department check safety in relation to the weight that can be hung from the products, but also checks the appearance and functionality of the products.

► TÜV

In terms of the Micro Grip hook, Artiteq applies the quality assurance of TÜV, a certification that will be extended to include more Artiteq products in the near future.



► GARANTEE

Based on the foregoing, Artiteq provides a 10-year* guarantee on all of its products. **with the exception of Combi Rail Pro Light (a 2-year guarantee applies to electrical components).



► CE

In terms of the Combi Rail Pro Light picture hanging system (a product with electrical components), Artiteq declares that this product fulfils the applicable guidelines in accordance with standards EN 60598-1 / EN 60598-2-1 / EN 60570 / EN 55015 and EN 61547. No CE standardisation exists for all other Artiteq products. The Artiteq integrated picture hanging systems do not form part of a building's construction. It is important to emphasise that the systems are not intended to carry the construction of ceilings. The profiles are designed solely for hanging products (i.e. wall decorations, such as paintings, photo frames, etc.). The profiles may not be used for (are not designed for) absorbing additional forces.

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► USE

By means of our Quality Control, we guarantee the safety of the products. However, this is insufficient for correct and optimum use; we must also press for the correct **use** of our products:

- 1 Artiteq products are intended and developed for use in interior spaces with a normal climate (a temperature of 10-40°C and humidity of 30-70%). If interior spaces have a climate outside of the aforementioned ranges, or in the event of extreme conditions (for example, contact with chemicals), limitations may occur in the functionality of the products.
- 2 The products must be assembled correctly, in accordance with the installation manual. Artiteq products can be attached to most standard surfaces, such as sand-lime brick, plaster and concrete and Artiteq offers the fixing materials required for these surfaces. For professional use and/or if there is any doubt about the suitability of the surface, we recommend consulting an installer. The installer is responsible for correct assembly, assessment of the surface/construction and for compliance with local laws and regulations.
- 3 A picture hanging system comprises the following elements: **rail (A)**, **hanging wire (B)** and **hanging hook (C)**. Artiteq guarantees the functionality of the products because it carefully coordinates the various elements of a picture hanging system (rail, hanging wire and hook). The quality can only be guaranteed when original (Artiteq) products are combined correctly. The guarantee is null and void if there are combinations other than with the correct Artiteq products.



► WWW.ARTITEQ.COM